



For the past 27 years Mr. Fahmi Al-Saffar has worked extensively in the fields of IT, Administration, Training, Human Resources, Graphic Design, Quality, Project management and consulting. He has been instrumental in the development of several organizations and thousands of individuals both as a manager and consultant specializing in project management and competency training. He holds Master's degree in Medical Opto-electronics systems, and has worked for global, multinational, multilateral and private organizations, both in the Kingdom of Bahrain, Middle East and North Africa.

Al-Saffar obtained skills and knowledge, earned him respect and reputation of being dynamic, self-motivated, sharp, to the point, and efficient. His experience in the fields construction and training is extensive and advance ranging from administration, building policies of training, courses development, instructing and performing Quality Control and Quality Assurance processes. Thus, it provides him with unique analytical perspective into issues that qualifies him to be a proficient consultant and trainer. Mr. Fahmi still keen on self-development by on going in obtaining professional credentials in Quality, QMS Auditing, Safety and Project management.

He has a proven track record of success in the various roles throughout his career starting from a Junior Network Engineer, with Gulf Air to his current status as trainer.

Fahmi is extremely dynamic trainer, he uses experiential and extrapolation learning techniques keeping participants continuously interacting and engaged. He has a keen sense and understanding of different cultures and as a Bahraini, he is able to relate to GCC nationals' participants especially in ways others cannot. He is also bilingual and is able to train in English and Arabic, making it easier to explain concepts to delegates with different level language skills.

SUMMARY OF WORK EXPERIENCE		EDUCATION	
<div><div>1. SKD Group, Project Coordinator</div><div>2. Score Training Institute, Training Manager</div><div>3. British Council, Resources Manager IT and HR</div><div>4. Bahrain Training Institute, Ass. HoD.</div><div>5. Alsaffar Construction Co., Operation & HR Manager</div><div>6. Lexmark, Technical Support</div><div>7. Gulf Air, Project Leader</div></div>		<div><div>1. MSc. in Medical Opto-Electronics Systems, University of Wales, UK</div><div>2. Postgraduate Diploma in Electronics & Communication, Bradford Uni. UK</div><div>3. HND in Electrical and Electronics, Polytechnic of Wales, UK</div><div>4. ND in Electrical and Electronic, Bradford and Ilkely Community College, UK</div></div>	
PROFESSIONAL CERTIFICATES		CLIENTS SERVED:	
<div><div>1. Project Management Professional, exam pending.</div><div>2. ISO 9001-2015 Lead Auditor in QMS</div><div>3. Training and Development Practice (TOT)</div><div>4. Middle Management Development Program (BC),</div><div>5. Certificate in Personnel Practice (6 months' attendance only, CIPD).</div><div>6. Galileo for Travel Professionals.</div><div>7. Falcon Sub Reservation (Gulf Air).</div><div>8. Management Skills Program (Lexmark).</div></div>		<div><div>1. National Ready-mix Company</div><div>2. Almoayyed International</div><div>3. Almoayyed Air-conditioning</div><div>4. COMSIP Alali Company</div><div>5. Abu Amer Company</div><div>6. Poullaides</div><div>7. Eastern Asphalt</div><div>8. Mohamed Ahmadi Company</div><div>9. H&H Sons of Mahmood</div></div>	
TRAINING COURSES DELIVERED:			
<div><div>1. General safety</div><div>2. Defensive Driving</div><div>3. Your role in quality</div><div>4. Internal Audit</div></div>		<div><div>5. Project Management</div><div>6. Leadership Principles</div><div>7. Supervisory skills</div><div>8. Management Fundamentals</div></div>	<div><div>9. Analysis Tools & Techniques</div><div>10. HR for non HR</div><div>11. Applied Team Building</div></div>

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MAJOR ACHIEVEMENTS,	
SK Al Durazi Group	<ul style="list-style-type: none"> Formed a team consisting of site engineers and draftsmen to solve a major problem in the construction drawing, it was delaying the project for more than 4 months before I join the company. Introduced a new steel fixing technique to increase the productivity.
Score Training Institute	<ul style="list-style-type: none"> Designed and implemented Quality Management System that passed the first and second quality review conducted by the QQA.
Construction	<ul style="list-style-type: none"> Managed more than 40 Construction and IT projects.
British Council	<ul style="list-style-type: none"> Restructured the patching panel for accessibility and efficiency.
Bahrain Training Institute BTI	<ul style="list-style-type: none"> Investigated why trainees dislike and afraid of Mathematics and how to make them overcome this fear. How to instill the sense of responsibility in the trainees.
Lexmark	<ul style="list-style-type: none"> Developed and maintained the warranty claim and problem escalation procedures. Participated in the development of the Arabic Driver for the inkjet printers. Increased the spare part sales by 37%. Decreased the warranty claims by 41%.
Gulf Air	<ul style="list-style-type: none"> Introduced the in house repair. (to increased MTBF and decrease the network downtime) Coordinating and supporting the Y2K project.
SUMMARY OF MAJOR AREAS OF EXPERIENCE	
<ol style="list-style-type: none"> Management - more than ten years with international airline, construction and training organizations. Training and Development - 16 years associated with international and local organizations. Performance Management - more than 5 years. Quality - more than 5 years. 	

References			
Name	Contact	Company	Relation
1. Abed Muzal	+973 39622823	BTI	Work
2. Abdul Wahab Alhawaj	+973 39103131	SKD	Work
3. Wadie Morris Fraige	+201223152740	Lexmark	Work

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